

NOC SERVICES: Optimal System Performance

Who will support your operational integrity in the face of continually emerging opportunities?

Complex systems require constant monitoring to prevent down time and to ensure consistent, optimal performance.

Fortress Solutions NOC (Network Operations Center) services ensures the absolute health and performance of your operations, providing you with absolute transparency into every aspect of your systems.

SOLUTIONS FOR
Providers / Deployers / OEMs



The expertise of our team and the dedication of our 24/7 outsourced Network Operations Center ensures our customers can focus on the critical day-to-day activities of their business while we focus on root cause analytics to ensure both the micro issues and the macro goals are fully aligned to move you forward.

We have it covered so you can move forward.

Expand what's possible

The expertise to transform your digital future.

[Fortsol.com/network-operations-center](https://fortsol.com/network-operations-center)

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Why Fortress Outsourced NOC?

Continuously monitoring communications circuits, cloud resources, LAN/WAN systems, routers, switches, firewalls, VoIP systems, and application deliveries.

Providing timely responses to all incidents, outages, and performance issues.

Categorizing issues for escalation to appropriate technical teams.

Recognizing, identifying, and prioritizing incidents to follow customer business requirements, organizational policies, and operational impact.

Collecting and reviewing performance reports for various systems and reporting trends in performance.

Notifying customer and third-party service providers of issues, outages, and remediation status.

Working with internal and external technical and service teams to create or update knowledge base articles.

Supporting multiple technical teams in 24x7 operational environments.

Scalability

Manage fluctuations in traffic and grow your business into new locations and markets.

Eliminate Downtime

Our 24-7 capabilities ensure consistent operational foresight and avoid downtime.

Rapid incident Response

Continually monitoring network systems to identify and prevent problems efficiently.

Network optimization

Our 24-7 capabilities ensure consistent operational foresight and avoid downtime.

Comprehensive Monitoring Tools

Collecting data from all devices on a network to ensure visibility.

Efficient Internal IT Departments

Taking the work performed by a NOC off the internal IT team so they can focus on higher-level projects or initiatives.

Patch Management

Regular patch applications from vendors to eliminate security vulnerabilities and improve performance.

Policy Enforcement

Set rules and optimize them for network performance to ensure that human users and the devices that operate on it are following.

Firewall Management

Updates and maintenance on physical appliances and software-based firewalls.

Security Software Management

A comprehensive security infrastructure to maintain security platforms or services installed on the network.

Data Backups/Disaster Recovery

Eliminate the risk of downtime by ensuring that critical data is saved to long-term or off-site storage.

Antivirus/Intrusion Detection

Deter Internet threats against networks and users.

Network Reporting

Continuous improvement of your business through comprehensive monitoring and reporting.



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