

govCIO OUTLOOK

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Top 10 Law Enforcement Consulting/Services Companies - 2019

While the basic tenet of policing—to protect and serve—remains a constant, modern law enforcements are modifying their approach toward protecting and serving a society that is continuously evolving. Law enforcement agencies today are contending with an expanding set of challenges—convoluted security threats, new laws and regulations, changing community and professional expectations—while trying to understand and implement emerging technologies.

Crisis communications is another area increasingly critical to law enforcement. Often operating under intense media scrutiny, these agencies can quickly find themselves at the center of a firestorm.

With a comprehensive understanding of these new developments, Govt CIO Outlook brings to you a list of top 10 law enforcement consulting/services companies that are helping law enforcement become more proficient in the latest police tactics, improve administrative and personnel management skills, and master leadership strategies to improve their agency's internal culture and community engagement.

We are glad to feature Fortress UAV, a Texas-based firm that is provides overall regular care and support for

drones deployed by the anti-crime forces. The company is an authorized dealer for DJI drones and an authorized repair center for Yuneec. Another featured firm is Aftermath Services, a leading provider of biohazard remediation services and a market leader in advanced scientific processes. The firm specializes in performing crime scene clean up, homicide cleanup, suicide cleanup, hoarding cleanup, unattended death cleanup, infectious disease disinfection, and other trauma cleanup and specialty biohazard cleaning services such as hoarding and tear gas cleanup. In addition, we also have Norton LifeLock, with its services portfolio expanding consumer cybersecurity, identity threat detection, proactive identity theft alerts, and comprehensive remediation services. Following suit is Chartis Federal, a provider of turnkey services for mission-critical communication programs that connect personnel in the field with partners, team, and central command.

With several innovative technological capabilities and success stories up its sleeves, these firms are constantly proving its mettle in the law enforcement space.

We present to you Govt CIO Outlook's "Top 10 Law Enforcement Consulting/Services Companies – 2019."

FORTRESS UAV

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OUTLOOK magazine as

TOP 10
LAW
ENFORCEMENT
CONSULTING/SERVICES COMPANIES - 2019

The annual listing of 10 companies that are at the forefront of providing Law Enforcement Consulting/Services and impacting the marketplace

Company:
Fortress UAV

Description:
Fortress UAV is a one-stop-shop for all UAV and drone-related management and maintenance predicaments

Key Person:
Brendon Mills,
CEO

Website:
fortressuav.com

Fortress UAV

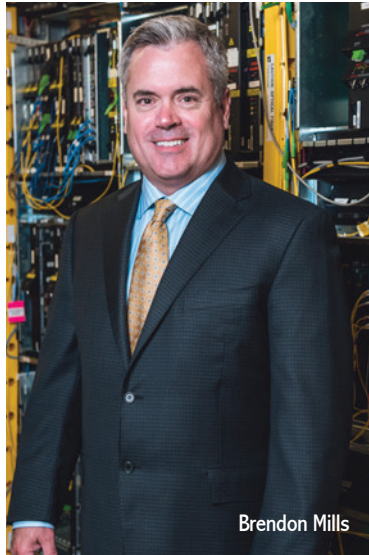
Holistic and Multi-pronged Drone Maintenance

Adoption of Unmanned Aerial Vehicles (UAVs), also known as drones, has seen tremendous growth in recent years in areas such as public safety, law enforcement, first responders and construction. Like any piece of functional equipment, drones undergo wear and tear during flight. Common issues include motor overloading and gimbal malfunctioning. Routine maintenance can help prevent these issues and extend the life of the drone. If preventative measures are not taken, drone repair, or even failure, can come with extremely high costs.

However, when visiting an after-service center for a routine check-up or repair of a drone, customers can face a lot of issues, from high turnaround time to an overall lack or absence of support from manufacturers based out of foreign countries. This is where companies like Fortress UAV can step in. “We are filling in the UAV critical support gap in the space for drone maintenance and outsourced drone aviation services”, stated Brendon Mills, CEO of Fortress UAV, a Texas-based company offering drone repair, maintenance and fleet management.

Generally, drones are both heavily used and subject to extreme conditions by law enforcement, fire safety organizations and first responders, with some drones being used numerous times per day for multiple missions. These aircraft can be responsible for security missions, rescue operations, or for mapping out fires. All these intense applications can affect drone functionality – including the motors, rotors and other consumable parts – and demand a routine check-up to maintain flawless performance and uptime on missions when it matters most.

Interestingly, the concept for Fortress UAV was established when its parent company, Fortress Solutions, a sought-after provider of telecom, mobile and video equipment repair services, began using drones for providing high-quality mobile cell site maintenance for telecom carriers. The carrier drones required regular maintenance and support services that the drone



Brendon Mills

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manufacturers were not capable of providing. The company was quick to recognize this as an industry-wide need. Given that they were already deeply rooted in the supply chain of reverse logistics for telecom, mobile and video equipment, Fortress Solutions expanded into the drone market by establishing a wholly new subsidiary in 2017 – Fortress UAV.

Currently, Fortress UAV provides repair, preventative maintenance and support for multiple top drone manufacturers including DJI, Yuneec, Parrot and Doosan Mobility Innovations. They support drones that fall under the Federal Aviation Administration (Part 107) guidelines for UAV weighing up to 55 pounds.

When customers approach Fortress UAV, often frustrated with a previously encountered, poor or barely available after-sales service from a manufacturer, they are quick to recognize the company’s personalized approach and dedication. Customers receive access to drone technicians as needed for troubleshooting in the field. “As a company, we are much more sensitive and accommodating to our customer’s needs,” added Mills. The company quotes special rates for preventative maintenance services for public safety agencies and can service drones in less than four hours in case of emergencies.

When an agency’s drone is in their shop for repair or maintenance, Fortress UAV can provide a spare drone to be used in critical missions.

What’s next for Fortress UAV? They are currently working with a drone company to help provide extended flight time via hydrogen fuel cell powered drones. Extended flight time provides numerous advantages to missions flown by public safety and law enforcement agencies.

Fortress UAV is a one-stop-shop for all drone-related repair and maintenance needs and has grown to become an established player in the domain. They fully understand how drones are critical to any mission and are ready to help by keeping them flight-ready. 